

AUTOMATION IN PETITION MANAGEMENT

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ABSTRACT

The AI-powered petition management system will enhance the efficiency and transparency of grievance redressal. It will accurately categorize petitions, ensuring timely allocation and resolution, and prioritize urgent cases for swift action. The system will offer real-time updates to petitioners, fostering trust and accountability, while grouping repetitive petitions to optimize resource allocation and reduce redundancy. Automated reminders will ensure officials meet deadlines, and comprehensive dashboards will provide actionable insights for stakeholders. This solution aims to create a scalable, user-friendly platform, streamlining petition management and improving public service delivery.