

## ABSTRACT

In light of the challenges faced by citizens in identifying government schemes due to widespread lack of awareness and complex eligibility criteria, we introduce a chatbot designed to provide comprehensive information on various government programs. This chatbot aims to help users understand eligibility criteria through engaging conversation. By offering an intuitive interface and presenting diverse scenarios, the chatbot promotes inclusivity and ensures citizens are well-informed about available opportunities. Our goal is to enhance public awareness and accessibility to government initiatives, ultimately fostering increased participation and benefit uptake. This chatbot also leverages advanced AI to continuously update and refine the information it provides, ensuring accuracy and relevance. It can handle a wide range of user queries, from basic questions about program details to more complex inquiries about specific eligibility scenarios. In conclusion, our chatbot represents a significant step towards addressing the barriers citizens face in accessing government schemes. By providing comprehensive information in an engaging format, we aim to empower individuals with the knowledge needed to make informed decisions about their eligibility and participation in these programs. Through increased awareness and accessibility, we envision a more inclusive society where all citizens can take advantage of the opportunities available.